

Manifesto Commitment Report – Appendix A



Outcome	
GREEN	128
AMBER	5
RED	3
No Assessment (NA)	1

Ref	Commitment	Commentary	RAG
MP001 DM approved	Protect from cuts...All day nursery places in Primary Schools that have the space to deliver them	We have not cut any nursery places. In addition, we have provided new nursery places at Robert Shaw Primary school and increased the number of places at Riverside. Nursery. Expansions are also planned for Heathfield and Rosslyn Park schools. A 52 place FTE nursery is also being proposed (currently under consultation) for Fernwood Infant school in Wollaton.	GREEN
MP002 DT approved	Protect from cuts...Cheap all day holiday sports activities through our Leisure Centres	We have secured Big Lottery funding of £330,000 over 3 yrs (2012 – 2015) and a 3 year programme in partnership with Nottinghamshire County Council is in place that offers £1 per day school holiday activity for 10 weeks of the year.	GREEN
MP003 DM approved	Do everything we can to rebuild or renovate every secondary and special school in the city despite Conservative and Liberal Democrat cuts	We have invested over £200 million in Nottingham schools over the term of the Building Schools for the Future (BSF) and Academies programmes. As a result, 13 Secondary and Special schools have been rebuilt or renovated. The withdrawal of government funding has prevented the council reaching every proposed school.	GREEN
MP004 JU approved	Provide incentives to encourage developers to build more energy-efficient eco-homes	Nottingham City Council/NCH has been delivering the Code for Sustainable Homes' Code 4 standards on all new homes in the Council's building programme. The Council's procurement policy requires development partners to provide the same minimum standards. The Code measures sustainability against 9 categories but has now been superseded by higher energy efficiency standards and all newly registered schemes will have to meet these	GREEN
MP005a DM approved	Fund early intervention activities that have been effective and shown to work (Children & Families)	We continue to see positive results from our programmes such as DrugAware, Stronger Families and the Family Nurse Partnership. Our continued commitment to greater investment in Early Intervention and prevention is a key factor underpinning long-term financial sustainability. We have also been awarded £45m from the Big Lottery Fund as part of its Small Steps, Big Changes programme with partner organisations including Nottingham City Care Partnership (CityCare).	GREEN
MP005b DM approved	Fund early intervention activities that have been effective and shown to work (Adults)	We are continuing to expand our Telecare service which provides support and assistance and enables people to live in their own homes for longer as well as developing community support and social networks to reduce isolation.	GREEN

Ref	Commitment	Commentary	RAG
MP006 DM approved	Have a City Centre youth facility open 7 days/week and 3 other state of the art youth centres in neighbourhoods across the city	The City Centre youth facility was opened in April 2012, and is now open 7 days a week. Alongside the existing the facility in Bestwood, a state of the art youth centre was opened in Bulwell in January 2012, and work on Phase 2 of the development of Green Lane Youth Centre in Clifton will be completed by December 2014.	GREEN
MP007 DM approved	Increase the number of places at Special Schools to provide support for those children whose learning difficulties or physical disabilities mean they can't cope in mainstream education	We have increased the number of available places at 4 of our 5 special schools with the number of places in specialist provision and focus provision rising from 442 to 495 between September 2011 and 2014. There are a further 20 specialist placements for deaf students at Individual Needs Centres within the City's mainstream schools.	GREEN
MP009 DL approved	Require Nottingham City Homes to evict tenants with convictions for drug dealing and violent offences	NCH remains committed to take the toughest possible action against those convicted of drug and violent offences and we continue to work closely with Community Protection on all drug and violence cases. We have obtained 23 possession orders in the first 2 quarters of this year and we aim is to reduce the target by 40%. We have seen the number of drug and violence cases continue to reduce and the introduction of our Responsible Tenant Reward Scheme will further assist to encourage respect and responsibility and change behaviour.	GREEN
MP010 DM approved	Reduce absence in Primary Schools to 6% or less	In 2010/11 overall primary school absence was 6.6%. This has reduced by a third to 4.46% in 2013/14 for the autumn and spring term.	GREEN
MP011 DM approved	Reduce teenage pregnancy by a third	In 2010/11 the conception rate was 61.6%. This has reduced by nearly half to the latest figure of 34.3% (per 1,000 15-17 year old girls). Our strong commitment to reduce teenage pregnancy is driven by the high profile Teenage Pregnancy Taskforce.	GREEN
MP012 DM approved	Protect from cuts...Sure Start Children's Centres	All Children's Centres remain open and deliver the full core offer, providing help and advice on child and family health, parenting, money, training and employment.	GREEN
MP013 DT approved	Protect from cuts...Annual programme of popular events, including Splendour, Goose Fair and the Riverside Festival	A full events programme is delivered annually including Splendour, Riverside Festival and Goose Fair. Other notable events have been the Christmas Market, Light Night, Game City and the Robin Hood Festival.	GREEN
MP014 DT approved	Deliver international sporting events including tennis, triathlon and other running events with support for international cricket at Trent Bridge and football at our professional club venues	A range of International/national sporting and cultural events have been hosted and delivered in Nottingham over the last 4 years. These have included the 1st Ashes Test in the 2013 series at Trent Bridge, the Milk Race, Nottingham Festival of Tennis, National Armed Forces Day and the Olympic Torch Relay. Further international events have been secured including the next Ashes tour in 2015 and European Archery Championships in 2016.	GREEN
MP015 DL approved	Encourage house builders to provide bungalows and their housing places for sale or rent for elderly people in every community	The Council secured a partner who has completed a large scheme of 38 bungalows at Gainsford Close and the Housing Revenue Account will also deliver up to 60 more bungalows. Additionally, within the large private market housing scheme recently approved for the Nottingham Business Park, 12 bungalows have been negotiated as part of the affordable housing scheme	GREEN

Ref	Commitment	Commentary	RAG
MP016 DL approved	Continue to build council houses and bring all social housing up to the Decent Homes standard if allowed to by the Conservative and Liberal Democrat Government	Funding to continue the Decent Homes programme (in excess of £13 million) to 2015 has been confirmed meaning all of our homes will meet the Decent Homes standard by 2015. The HRA decommissioning programme started in 2011-12. This will result in the re-housing of 1,000 households into alternative suitable accommodation. The first sites of new Council Housing via the HRA self-financing programme commenced in November 2012. Work is well on the way on 52 unit site at Radford. First phase of 142 units at Lenton, the 54 unit ILS scheme, is progressing well with a proposed completion date of April 2015. Denton Green is the latest new build scheme to start which is being delivered in partnership with best build.	GREEN
MP017 NMCD approved	Protect from cuts...Funding to support Nottingham's development as a Science City	A range of Growth Plan projects are supporting Nottingham's science and technology intensive businesses and the city's development as a Science City. These projects, which are bringing additional funding into the city, include the £10m Nottingham Technology Grant Fund (launched April 2013), the £40m Foresight Nottingham Investment Fund (launched Nov 2013), the development of the Enterprise Zone sites (Boots campus, Science Park no. 2 & Medipark), the Boots/BioCity development of MediCity (open Jan 2014), and the development of Medipark and Nottingham Energy Park. We are also working with our universities and 'growth hubs' on initiatives such as the Enterprise Zone.	GREEN
MP018 DT approved	Protect from cuts...Funding to support the World's Young Artist Event in 2012	Nottingham City Council contributed £160,000 to the World Event Young Artists which took place in September 2012, involving 1000 artists from 100 countries and hosted in more than 30 venues across the City.	GREEN
MP019 JU approved	Further develop CityCard as a passport to free or cheap access to Council services, travel and discounts so that it is regularly used by at least half of city residents	55% of residents use their CityCard at least once a month and cycle hire and lockers are now included on the CityCard platform as well as an electronic day carnet function. There has been good progress in the roll out of the CityCard retail network at newsagents and on-street ticket machines and a Pay-As-You-Go 'Oystercard' style ticketing system is scheduled to be launched shortly.	GREEN
MP020 JU approved	Promote supermarket development where it meets the needs of the local communities but not at the expense of city centre shops or on land earmarked for other employment purposes	Supermarkets have been successfully promoted in areas that meet local and city-wide needs (and discouraged in other areas). Examples are Woodborough Road, Hucknall Road and Daleside Road.	GREEN
MP021 NH and DL approved	Protect Nottingham's vibrant nightlife	The City Council retained its Purple Flag status for the fourth year, making it officially recognised for being a safe and enjoyable place for a night out. Our street cleansing teams work 20 hours per day 7 days per week and, alongside our Community Protection and Highways teams, they ensure the city remains safe, clean and welcoming.	GREEN
MP022 JU approved	Redevelop Sneinton Market and improve Trinity Square as attractive open public space	The regeneration of both areas has provided high quality, safe and attractive public spaces.	GREEN

Ref	Commitment	Commentary	RAG
MP023 DT approved	Seek funding to develop a new central library in the City Centre	We are continuing to work on site options for a new Central Library, with the support from architects Bisset Adams. Negotiations are taking place to review business options and an outline business case will be due for discussion once funding options are known and a delivery timescale is agreed.	GREEN
MP024 DL approved	Deliver a Nottingham City Homes repairs service that is more responsive and secures higher satisfaction from tenants	Overall tenant satisfaction with the repairs service currently stands at 8.77 out of 10. We are upper quartile performance compared to other similar organisations. In 2013 NCH received the 'Building Maintenance: Most Improved Performer' award from the Association for Public Service Excellence (APSE).	GREEN
MP025 DL approved	Work with UNIPOL and the Students' Unions to tackle the issue of rogue landlords	As well as working with UNIPOL to get properties up to their standards, we work closely with Students Unions to ensure that students are aware of their legal rights, and how to raise issues relating to landlords. Warning and enforcement action is taken against landlords who do not licence their Houses of Multiple Occupation (HMO), or who breach their licence conditions. There is now a dedicated enforcement team within Public Health.	GREEN
MP026 NMCD approved	Support and work with the Universities to ensure that Nottingham remains a world class place to study	We have continued to support and work with the Universities in a number of ways. Student accommodation has been improved in the city through developments like Byron House and the Council is working closely in partnership with the universities through initiatives including the University Enterprise Zone. The Growth Plan includes projects such as the Generation Y Programme of entrepreneurial support designed to attract students and retain graduates and the City Council is working with local universities and employers to promote the benefits of employing graduates, and investing in a graduate retention programme. A full internships programme is being developed for 2015 and a campaign is in development to promote the city's employment and investment opportunities, in order encourage new graduates to relocate to Nottingham. A support scheme is being developed for employers to create graduate employment opportunities – including financial support and a clear process for employers wishing to employ students or graduates which includes a focus on developing placements for graduates with language skills with local export companies.	GREEN
MP028 NH approved	Crack down on dog fouling in our neighbourhoods	We have invested in a further specialist Faeces Intake Disposal Operation (FIDO) machine to collect dog dirt, bringing the FIDO fleet to three, one for each locality in the city – North, South and Central. This means a faster response time to reports on dog fouling and more resource to tackle planned routes and hotspot areas, resulting in cleaner neighbourhoods. In addition, we regularly undertake targeted, plain clothes operations to catch owners who allow their dogs to foul the streets and issue dog fouling fixed penalty and applications for Dog Control Orders where appropriate.	GREEN

Ref	Commitment	Commentary	RAG
MP029 AC approved	Create a new, cheap Nottingham energy tariff	The Council is set to launch its own Robin Hood Energy Company with initial market entry in Spring 2015 and full launch by the Summer. The company will provide as competitively as possible priced energy tariffs, new jobs, inward investment and new local, low carbon energy generation.	GREEN
MP030a AC approved	Cut carbon emissions by 31% as an authority by 2016	We are on track to meet the 2016 target with progress by 2013/14 showing a 20% reduction in carbon emissions. Energy Services projects account for 84% of the total saving, with Fleet Management contributing 15% and other services the remaining 1%.	GREEN
MP030b AC approved	Cut carbon emissions by 15% across the city by 2016 (Strategy target to cut carbon by 26% by 2020)	The latest Carbon Emission Report shows that carbon emissions across the city have been cut by 18%, exceeding the 15% target.	GREEN
MP031 NH approved	Protect from cuts...Dedicated staff to quickly remove graffiti and fly-posting	Dedicated fast response teams operate across our Localities and the City Centre. They have proved to be extremely effective in removing graffiti and fly posting very swiftly.	GREEN
MP033 AC approved	Expand Nottingham's District Heating Scheme so more residents can choose to use it as the price of gas and electricity continues to rise	Nottingham's district heating scheme is one of the oldest and most extensive in the UK. Work is now under way to expand the network further to business and domestic users by connecting 400 flats in Sneinton (BMK) and creating a larger network for new business connections as the development of the east side of the city takes place. At the same time external insulation work is being carried out to improve the flats' energy efficiency.	GREEN
MP034 DL approved	Help you keep your energy bills down by doubling the number of homes with loft cavity and solid wall insulation	Since Quarter 1 in 2012, 2158 more homes have received solid wall insulation, over trebling the amount of properties having received SWI since Q4 2011(639). Of private rented properties identified as not having (but being suitable for) cavity and loft insulation at Q4 2011, 40.3% of houses and 50.4% of flats have now received works, equating to 4 fold and 2½ fold increases respectively over the monitoring period to date.	GREEN
MP035 AC approved	Install solar panels to 2,000 council houses	There are over 3,300 homes with domestic photovoltaic (PV) installations across Nottingham saving households on average £120 per year from the free electricity generated.	GREEN
MP036 NH approved	Introduce recycling in flats and to those few homes not yet receiving the services	The recycling scheme has now been expanded to include all flats and houses where facilities and infrastructure allow.	GREEN
MP037 NH approved	Make your neighbourhood as clean as the city centre and continue to be the cleanest big city in England	All 20 wards have achieved the Cleansing Index standard of 86 or above meaning we have achieved the benchmark target for Neighbourhoods to be as clean as the city centre. This is based on the previous 12 months' average for each ward and demonstrates a sustained grade A standard for litter and detritus in our neighbourhoods.	GREEN
MP038 JU approved	Protect from cuts...Our £36million programme for the energy efficient replacement of all Nottingham's street lighting	The programme to replace and upgrade the Council's street lighting, through a PFI arrangement, commenced in September 2010 and is due to be complete by August 2015.	GREEN

Ref	Commitment	Commentary	RAG
MP039 NH approved	Simplify recycling so more materials can be collected together in fewer bins	The Council provides a single receptacle for the majority of dry recyclable collections with the exception of textiles and batteries which are collected in separately provided bags. For maximum simplicity these are collected on the same day and by the same collection vehicle and crew as the regular scheduled recycling collections.	GREEN
MP040 NH approved	Streamline the collection of bulky waste by providing a weekly kerbside collection	Weekly kerb side bulky waste collection service occurs in every ward. Service demand has grown to approximately 1,000 collections per week. We continue to refine and improve the service by making information clearer to citizens.	GREEN
MP041 JU approved	Use our planning powers to ensure developers incorporate energy efficiency standards into all building developments	All 'major' developments including housing (10 units+), commercial and retail (1000m ²) are required to demonstrate a minimum 10% reduction in carbon emissions. Planning officers also negotiate and encourage additional sustainable construction and renewable energy proposals wherever possible.	GREEN
MP042 NH approved	Protect from cuts...Your bins collected weekly and the free bulky waste service	Core service offer includes alternate weekly collection (domestic refuse / recycling), free garden waste collection service (Apr-Oct) and free weekly kerb side bulky waste service.	GREEN
MP043 JU approved	Bring the Parking Warden service in-house and ensure they're never paid bonuses for the tickets they issue. Instead, we will make sure the service is more responsive to the priorities of the public and local Councillors	The parking warden service was brought in house during 2011/12. This was followed by extensive retraining and there has also been a restructure to include parking engagement officers liaising with the public and councillors. There is no bonus system in place.	GREEN
MP044 JU approved	Build lines 2 and 3 of the tram	Work started in January 2012. Main construction work now substantially completed, and testing and commissioning has commenced. Opening was expected in December 2014 but this has been delayed until the first part of 2015.	GREEN
MP045 JU approved	Protect from cuts...Concessionary bus passes for senior citizens and people who are disabled unless the Conservative and Liberal Democrats force us to do otherwise	The Council has maintained existing local discretionary discounted ticketing schemes and all subsidised Linkbus network. This has been enabled through a programme of measures and invest-to-save initiatives in Public Transport designed to make over £3m pa revenue savings within 3 years	GREEN
MP046 JU approved	Continue to lobby for the expansion of the A453	The lobbying was successful with construction work commencing in January 2013 and due for completion in Summer 2015.	GREEN
MP047 JU approved	Develop a new network of on-road cycle lanes on major routes	The Cycling Ambition Package secured £6.1m via the Growth Deal in July 2014 and we are working in partnership with Sustrans and other organisations to develop "Nottingham standard" high quality cycling corridors.	GREEN

Ref	Commitment	Commentary	RAG
MP048 JU approved	Develop a rolling programme of 20mph zones in residential areas and outside schools and take further measures to enforce them	<p>A programme of 20mph proposals has been developed for residential areas and schools across the city. This has been taken forward on a neighbourhood basis through leaflets to all affected properties and an extensive direct consultation through residents groups and drop in sessions.</p> <p>The benefits of 20mph are:</p> <ul style="list-style-type: none"> • Streets that are more cycle and pedestrian friendly • Greater community ownership of streets and parks • Improved air quality • Safer road junctions • Reduced traffic noise • Minimal effect on overall journey times • Potential reduction in the number and severity of accidents <p>As part of the consultation process residents have been encouraged to think about community involvement in managing enforcement and in parallel there has been close working with the Police through the Road Safety partnership to develop community based enforcement. The Police have introduced a 20mph diversion course and are looking to work closer with communities on 20mph enforcement. Monitoring has been taking place using the Sherwood scheme to quantify the impact of the scheme.</p>	GREEN
MP049 JU approved	Encourage Nottingham City Transport (NCT) to further develop late night buses	Although NCT have been encouraged to provide these services it is a commercial decision and priority has been given to addressing fares, concessions facility charging and service support.	GREEN
MP050 JU approved	Protect from cuts...Free residents parking scheme permits for council taxpayers	Residents and resident visitor permits have continued to be issued free of charge for council tax payers across Nottingham. Where a resident or resident visitor permit is lost the first replacement is free but any subsequent replacements for either permit are at a cost of £25.00.	GREEN
MP051 JU approved	Introduce the workplace parking levy as a way of paying for our contribution to the cost of building further tram lines, the rebuilding of the station and other public transport improvements	The workplace parking levy (WPL) was introduced in 2012 and is now in its 3rd year of operation. Currently the WPL is expected to deliver in excess of £8.8m in 2014/15 to fund transport projects including lines 2 and 3 of the Tram, Nottingham Station redevelopment and the Linkbus network. The WPL team remain focussed on maintaining the high levels of compliance and maximising the income stream.	GREEN
MP052 JU approved	More rigorously enforce Turning Point restrictions in the city centre for the safety and convenience of pedestrians and bus passengers	The Turning Point restrictions manage access to Milton Street, Parliament Street, King Street and Queen Street. The access restrictions separate loading and other access restrictions by time and location with 'bus gateways' at Milton Street / Shakespeare Street, Parliament Street South Sherwood Street and Parliament Street / Cranbrook Street. Turning Point restrictions have been actively enforced since November 2011 by using enforcement cameras. A 50% reduction in violations was achieved following the introduction of camera enforcement which was way beyond the initial target of 5%.	GREEN

Ref	Commitment	Commentary	RAG
MP053 JU approved	Protect from cuts...Nottingham City Transport - Nottingham's Council owned bus service	There has been no significant reduction in commercial evening or Sunday service and we are protecting the overall commercial and tendered network from cuts via capital investment in bus priority, safety, information and ticketing systems designed to reduce operating costs so that commercial routes remain profitable. There has been some recent backfill with extensions to the subsidised network in Clifton.	GREEN
MP054 JU approved	Press for the electrification of the Midland Mainline and lobby for high speed rail to come through Greater Nottingham	Extensive lobbying activity co-ordinated through East Midlands Councils resulted in a commitment to electrify and upgrade the Midland Mainline as part of the National Rail Industry investment programme. Works on the Bedford to Nottingham line are due for completion by the end of 2019.	GREEN
MP055 JU approved	Redevelop Nottingham's railway station and create a full transport interchange between trains, trams, buses, bikes and cars	Redevelopment works commenced in January 2011. Works are now complete and the redeveloped station is fully operational with the tram interchange to follow once NET lines 2 and 3 are introduced in 2015.	GREEN
MP056 JU approved	Remove unnecessary street furniture, signs and barriers from Nottingham's streets	We remove redundant street furniture throughout the year and over the past year we have removed 499 barriers, 242 posts, 50 bollards, 45 signs, and 2 Belisha beacons. We have an A Board policy for shops to follow and this year we carried out 839 A-Board interventions. In total we have removed 3679m of pedestrian safety barriers, 1300 signs / posts and 222 bollards in the last 4 years.	GREEN
MP057 JU approved	Support the local Link bus network	Capital funding now in place to replace the whole fleet of 60 buses to electric over a 3 years period, reducing operating costs and enabling the network to be sustained at current levels.	GREEN
MP058 DL approved	Protect from cuts...A minimum of 100 Community Protection officers working in Nottingham's neighbourhoods	The number of Community Protection Officers (CPOs) has been maintained at 100 through a rolling recruitment programme ensuring that as existing CPOs have left the service (primarily to join the police force), they have been replaced. In addition, auxiliary CPOs have supplemented the number of regular CPOs.	GREEN
MP059 DL approved	Protect from cuts...A team of officers dedicated to tackling ASB	A team of Enforcement Officers has been maintained across the city. They investigate serious cases of antisocial behaviour and enviro-crime and prepare cases for court, obtaining civil orders or equivalent outcomes.	GREEN
MP060a DL approved	Continue to cut crime	Crime has fallen by 14% since 2010/11. As of September 2014, crime continues to reduce in the city with a minor reduction over the last 12 months (-0.2%).	GREEN
MP060b DL approved	Halve anti-social behaviour	Measuring anti-social behaviour (ASB) over time has proved problematic due to key changes in national recording standards. Nonetheless, calls to the Police have reduced by 50% when a like-for-like assessment is used but this does require removing some elements that were previously not present in the baseline. This significant improvement is confirmed in citizen perception of ASB data.	GREEN
MP061 DL approved	Continue to set a licensing framework in the city to reduce the number of nightclubs and big bars, limit the number of casinos and sex shops, but encourage a wider range of smaller venues and restaurants	The Licensing Team continue to work within the framework set by Councillors, considering each case on its merits. One of the Principal Enforcement Officers with Community Protection has now been designated as a responsible authority so that they can put forward representations to the Council's Licensing Panel where there are concerns about licensing application.	GREEN

Ref	Commitment	Commentary	RAG
MP062 DL approved	Crack down on off-licences selling alcohol to people who are drunk, as well as those who are under-aged	We have been working with the police on Operation Absenter, a multi-agency operation to tackle the problems of selling to drunks. We continue to work with premises, and investigate where necessary, any allegations of shops selling alcohol to under age people.	GREEN
MP063 DL approved	Cut incidents of hate crime, recorded by Police, by a quarter	The first quarter of 2014 statistics for Nottingham show that hate crime is down 29% against the equivalent baseline and repeat hate crime is down 55% against the equivalent baseline, thereby far exceeding the target reductions.	GREEN
MP064 DL approved	Develop a rolling programme to introduce alcohol-free zones to tackle street drinking in communities that want it	Having added a number of individual Designated Public Place Orders (DPPOs) in the city, during 2014 a citywide DPPO was achieved and implemented which means that alcohol in open containers can be confiscated from both adults and juveniles anywhere in the city, where it is associated with antisocial behaviour.	GREEN
MP065 DM approved	Expand the "Family Intervention Programme" to ensure that the 100 most anti-social families in the City are targeted so that they either change their behaviour or face eviction and enforcement action	The Family Intervention Programme is now part of the larger Priority Families Programme and worked directly with 110 families in 2013/14 out of 591 families dealt with through Priority Families interventions.	GREEN
MP066 DL approved	Protect from cuts...Multi-agency "Days of Action" each year in every neighbourhood to target individuals and families involved in anti-social behaviour and low-level criminal activities	This continues to be met through partnership working. Every ward has an Action Plan which contains a programme of citizen and community engagement activities. These include creative 'days / weeks of action' which focus on topical themes in the ward.	GREEN
MP067 DL approved	Reduce crime and anti-social behaviour targeted at and between young people	The number of young victims of crime perpetrated by other young people has reduced by 20% and data from the first quarter of the year shows a further reduction. If replicated throughout the year, this indicates a likely reduction of 39%.	GREEN
MP068 DL approved	Reduce young people involved in crime by a third	The number of all young people involved in crime had reduced by 26% by 2013/14 and is on track to meet the reduction of a third target.	GREEN
MP070 DL approved	Work to cut burglary by a quarter in student accommodation	The number of burglaries with a victim aged between 18 and 21 has reduced by 49.5% compared to 2010-11 following targeted work with students. Additionally, burglaries with a victim aged between 18 and 21 have reduced from 16% of all burglaries to 11% of all burglaries.	GREEN
MP071 DL approved	Work with the Probation Service to further develop the adult offending team to manage prolific offenders when they leave prison	We have strengthened the ability of the Adult Offending Team (AOT) to manage prolific offenders and have reduced drug-fuelled offending by improving outcomes for drug treatment clients.	GREEN
MP072 JU approved	Protect from cuts...Concessionary bus passes for senior citizens and those with disabilities	The Council has maintained existing local discretionary discounted ticketing schemes and all subsidised Linkbus network. This has been enabled through a programme of measures and invest-to-save initiatives in Public Transport designed to make over £3m pa revenue savings within 3 years	GREEN

Ref	Commitment	Commentary	RAG
MP073 NH approved	Continue to develop the Council's popular garden assistance scheme	The garden assistance programme is provided to 2,600 NCH tenants. All garden work and hedge cutting is now delivered by the Council's City Services team which has improved quality and produced savings that can be reinvested into the service. The programme significantly contributes to the NCH 4 star estate programme and is extremely popular with tenants.	GREEN
MP074 AN approved	Continue to offer the Council's nationally recognised specialist dementia services	The Council's nationally recognised dementia specialist service continues to be delivered. We have introduced a new rostering system (CM2000) which is designed to improve efficiency and ensure the right care staff provides support to the right citizen.	GREEN
MP075 DL approved	Create another ExtraCare scheme like Larkhill Retirement Village	The new Hazel Hill Extracare scheme has progressed substantially and should have planning permission by March 2015 with a start on site expected for June 2015. The ASRA Housing Group have grant funding from the Homes and Communities Agency (HCA) for this project and NCC has taken a decision to provide further funding to support the delivery of this project. Final sign off of the project by the ASRA board is expected in the next two months prior to the planning application submission in December 2014. Since May 2011 the Albany House extra care scheme was also completed in St Ann's by ASRA as well as the Hibiscus Court independent living scheme by Tuntum. ASRA are building the Independent Living Scheme at Robin Hoods Chase which will be complete by March/April 2015 and the NCC Independent Living Scheme at Lenton is also on-site and will be complete by April 2015. Collectively this represents a substantial achievement in terms of Council supported and enabled quality housing schemes for older people in Nottingham.	GREEN
MP076 NMCD approved	Develop science, green technology and creative industries in order to provide 1,000 jobs to attract investment and to encourage graduates to stay in Nottingham	The Growth Plan includes a range of initiatives that support the start-up and growth of businesses within the city's three emerging sectors of life sciences, digital content and cleantech. The £10m N'Tech Grant Fund has committed £7.4m to date, projected to create over 1,000 jobs. Other initiatives include the Gen Y Programme, Growth 100, the Foresight Nottingham Investment Fund, the development of the Creative Quarter, and the development of a support scheme (inc. financial support) for employers to create graduate employment opportunities. Further employment opportunities will also be brought forward through the development of the Enterprise Zone sites (Boots campus, Science Park no. 2 & Medipark), the Boots/BioCity MediCity development, the development of Medipark and Nottingham Energy Park, as well as those following the launch of Notts TV in May 2014.	GREEN
MP077 AN approved	Ensure every Nottingham care service user has access to the Telecare emergency assistance scheme	We advertise the service on the back of all local GP appointment cards and in several publications citywide. Telecare promotional events and training days keep professionals up-to-date with equipment available.	GREEN
MP078 AN approved	Give every eligible elderly resident the option of a personal budget by 2015 which maximises their choice and control over the care service they receive	Following assessment, every eligible citizen now receives a personal budget. Staff have been trained and business processes have been aligned to meet needs.	GREEN

Ref	Commitment	Commentary	RAG
MP079 JU approved	Grit well-used pavements as well as roads to help protect people from slips and falls	We have put the resources in place to respond during sustained adverse weather and a Multihog machine has been purchased and is now in service which has the capacity to grit and plough areas which are not accessible to our traditional gritters.	GREEN
MP080 AN approved	Protect from cuts...Pensioner discounts on Council services	Discounts on Council services for pensioners remain in place and include concessionary bus cards and the mobility/senior City Card which provides individual retailer discounts.	GREEN
MP081 AN approved	Protect from cuts...Services for the frail elderly and most vulnerable	Unlike a large proportion of other Councils, Nottingham City Council has <u>not</u> raised its eligibility level for social care services. Results from the Association of Directors for Adult Services (ADAS) survey show that we are in the top 15% of most generous councils in protecting the frail elderly and vulnerable from cuts.	GREEN
MP082 DL approved	SmartWater the property of every pensioner who wants it for free	Almost a third of Nottingham households are now equipped with SmartWater. A publicity campaign to ensure all citizens over the age of 65 are aware of the offer of free SmartWater has been designed and will be carried out during 2014/15.	GREEN
MP083 AN approved	Support the campaign to stop the Conservative and Lib Dem Government cutting free travel for the elderly, the Winter Fuel Allowance and free TV licenses	The council has no control over central government policy but councillors continue to support political campaigns.	GREEN
MP084a AN approved	To offer respite services to allow carers a well-earned break (Children)	The Council's new carers respite service is now operational and is providing short-term respite for carers supporting citizens who are at the edge of care. Respite provision continues to be delivered through Crocus Fields and through contracted foster carers.	GREEN
MP084b AN approved	To offer respite services to allow carers a well-earned break (Adults)	The Carer's Hub has helped to identify and support carers and the carer Respite Service has been commissioned to provide support for those caring for individuals not currently supported by Adult Social Care. In many cases provision of respite to carers is part of the Personal Budget of the citizen.	GREEN
MP085 GC and NH approved	Protect from cuts...A switchboard that ensures that when you phone the Council, during opening hours, you are answered promptly by a member of our staff not a machine	The combination of a level of automation on the switchboard and an opportunity for citizens to speak to a person has enabled people to get through to the right services more quickly. It has also freed up the capacity to enable us to help those who are unclear about which service they require.	GREEN
MP086 GC approved	Protect from cuts...Appropriate and meaningful performance targets that we will publish regularly so you know how well or not we are doing	Performance is analysed, benchmarked against key comparators and reported regularly to both management teams and Councillors as well as publicly via the Nottingham Insight website and various publications.	GREEN
MP087 NH approved	Bring Council and other public services together so they can be delivered more efficiently and conveniently for local people through one-stop shops	Joint Service Centres have been set up in Bulwell, Clifton, St Ann's and Hyson Green and a further facility is planned in Strelley. These provide a community focus and successfully bring a wide range of Council services together under one roof.	GREEN
MP088 GC approved	Cut bureaucracy by working with other councils and public organisations to reduce back office costs	A large scale transformation programme was undertaken to share the back office transactional functions of HR/ Payroll and Finance with Leicestershire County Council. The Partnership was successfully launched in October 2012.	GREEN

Ref	Commitment	Commentary	RAG
MP089 NH approved	Ensure local services are delivered by teams of staff managed in your community and responsive to priorities set by local people and their councillors	Each of the Council's Area Committees is made up of elected councillors and Community representatives and establishes local Ward priorities to address during the year. A detailed performance report on progress is reported at each Area Committee meeting. Each Ward has a Neighbourhood Development Officer (NDO).	GREEN
MP090 DM approved	Ensure the Council works to engage young people in its decision making	In 2013/14, 853 young people attended a total of 50 events and the first quarter of 2014/15 has seen 212 young people attend 15 events from sessions around the development of early help services for mental health and emotional well-being to improving the provision for young carers.	GREEN
MP091 NH approved	Extend the opening hours of Council Offices so services can be delivered at times when they are most needed	Despite the budget context, significant work has been and continues to be undertaken to extend access to services for our customers. Bulwell Riverside Joint Service Centre (JSC) opened in January 2012 and St Ann's Valley JSC opened in April 2012. Both these centres significantly extended the opening hours of library services, 'Ask Here' desks and the availability of community facilities. The Council's website is available 24/7 and as the number of services available online has increased, customers now have a greater ability to access services at times that suit, including evenings and weekends. In our Revenues and Benefits Service, citizens can apply 24/7 on line. Payment machines are being installed at JSCs by March 2015 which will extend the hours available for customers to make cash payments from 4.30pm to 8pm. In addition, plans are well underway to further extend provision through new JSCs at Strelley Road and Sneinton.	GREEN
MP092 NH approved	Further develop the Council's website so that more services are available online to those who want to use them	The redesigned Council website was launched to the public on 22nd July 2013 with extremely positive feedback. We have provided a range of improvements including access to a large number of services online, including parking permits, Houses in multiple occupation (HMO) applications, applying for school places, applying for birth certificates, Have Your Say, anti-social behaviour (ASB) issues (dog fouling, fly tipping, etc.), bulky waste collection, reporting a range of issues and registering to vote.	GREEN
MP093 GC approved	In order to reduce the impact of Conservative and Liberal Democrat cuts on frontline services we will add to the £38 million efficiency savings achieved over the last 2 years	As at August 2014 for the period 2011/12 to 2014/15 the city council has made savings totalling £122.8m of which £32.4m has been reinvested in services.	GREEN
MP094 GC approved	Maintain and enhance the Council's independently judged reputation as a well-run and improving authority	The Council has received numerous awards and recognitions since 2010 and the latest Citizen Survey (2013) shows that the number of people satisfied with the way they were treated has increased from 64% in 2010/11 to 72% in 2013/14. Similarly the number who would speak highly of Nottingham has increased from 67% to 72%.	GREEN
MP095 GC approved	Make local independent debt and money advice services available across the city	The council provides support to the Nottingham Advice Sector along with our internal Welfare Rights Service that supports provision of advice across the City. In 2013/14 17,000 Nottingham citizens have been provided with help with benefits and debt.	GREEN

Ref	Commitment	Commentary	RAG
MP097 NH approved	Make sure Council Services are equally available whoever you are, wherever you are	We have developed and agreed an Accessible Information and Communications Policy & Guide which has been informed by legislation, national guidance and feedback from citizens (e.g. mystery shoppers). There has been engagement with front line colleagues, departmental leadership teams, Corporate Leadership Team and with citizen groups. This has included a number of citizen events such as the Deaf Awareness session, where feedback received will improve services as a result. The website team have had an accessibility review of the Council Website and have made a number of improvements to ensure that it is accessible for customers, including those with disabilities.	GREEN
MP098 GC approved	Provide a named person to guide people through the Housing Benefit application process	Citizens have a named benefit officer from point of contact for their new claim through to the claim decision.	GREEN
MP099 GC approved	Raise £33m by selling unwanted Council land and invest it in better housing, leisure centres and parks	In the period 2011 to 2014 the Council has sold £43.7m of Council owned land and buildings including £18.7m of council house sales under the Right to Buy Scheme. For the remainder of this financial year a further £3.39m of Council properties have been identified for disposal to further boost our investment in housing, leisure centres and parks.	GREEN
MP100 NH approved	Protect from cuts...Regular neighbourhood consultation meetings so the Council can listen and take account of your views	This has been achieved by holding regular neighbourhood consultation meetings. These include: Ward Forums, Local Action Group Meetings, Tenants & Residents' Associations, Leader Listens, Budget Consultations, service specific consultations (e.g. Housing) and Area Committees.	GREEN
MP101 GC approved	Work with police to continue to clamp down on illegal loan sharks and support and promote Nottingham Credit Union as an affordable and responsible alternative	The Illegal Money Lending Unit now operates at regional (East Midlands) level. The Credit Union has been consistently promoted, at community events, on the radio and in the Nottingham Post. Work has also been undertaken in relation to payday lending within the city.	GREEN
MP102b DT approved	Support regeneration schemes in the Forest, Highfields and Victoria Embankment Parks	The Highfields Park Lottery Bid was submitted in August 2014 and an initial investment of £280k development budget has been secured to progress this project. The Forest Recreation Ground £5.2m restoration has been completed and achieved a Green Heritage Award in 2013. The Victoria Embankment Master Plan is ongoing and partnership development funding for a new cricket pavilion at Victoria Embankment has been secured and is due to be completed July 2015.	GREEN
MP103 DT approved	Build new swimming pools at the Victoria Leisure centre and on the Harvey Hadden site	Victoria Leisure Centre opened to the Public in March 2012 with over £9m of investment to transform it into state of the art fitness facility including a 70 station gym and a six lane 25m swimming pool. Work is progressing on the new Harvey Hadden Leisure Centre which will involve investment of £13.5m in a new facility which is expected to open in Spring 2015.	GREEN

Ref	Commitment	Commentary	RAG
MP104 NMCD approved	Support the construction industry to help regenerate the city and provide jobs for local people	Around £1bn of investment is underway or planned in the city which is supporting the growth of the construction industry. The Employer Hub has been successful in connecting local people to job opportunities in the construction sector. The Employer Hub exceeded targets for construction jobs and training opportunities in 2012/13, and continued to perform strongly in 2013/14. Major infrastructure schemes such as Tramlink, Station Hub, Byron House, and other projects being delivered by the new integrated team (including Job Centre Plus officers) have seen 551 local people supported into construction jobs in 2013/14.	GREEN
MP105 NMCD approved	Continue to seek outside investment in neighbourhood and town shopping centres to deliver a wider choice of shops for local people	We have been successful in securing new investment in shopping areas in Nottingham (e.g. Portas pilot funding for Bulwell and Derby Road), and we have drawn up action plans for Bulwell and Clifton – identified as priority areas – to ensure their continued development.	GREEN
MP106 NMCD approved	Support those 100 small firms in the city that offer the best prospects for growth and job creation	The Growth 100 programme commenced in April 2013, with 51 businesses ‘graduating’ to date and 27 business starting the programme in Oct 2014. Initial evaluation shows very high satisfaction rating for programme, with more than 40% of participants predicting growth within next 12 months (compared with 10% on the national Growth Accelerator programme).	GREEN
MP107 GC approved	Deliver a welcome pack to all student households which includes information on local facilities and contact numbers for Council Services	Welcome packs have been delivered to all student households at the start of each academic year. The 2014 pack was issued digitally which has been both less costly and more effective.	GREEN
MP108 DT approved	Develop new libraries in the one-stop shops in Bulwell and St Ann's	The Bulwell Joint Service Centre opened in January 2012 and in the first year, its library use at the Centre was up by 165% on the previous year, The St Ann's JSC opened on 23 April 2012 and during the first 3 months of opening over 18,000 visits were made to the Library compared to 7,000 in the same period in the previous year.	GREEN
MP109 JU approved	Protect from cuts...Funding to fill potholes, repair pavements and pay for local improvements identified by local councillors and residents	A well-developed Highways Asset Management Plan is in place to inspect and assess road surface quality. Pot holes and other road damage is repaired with a fund set aside to carry out these essential repairs and invest in new equipment, such as the Multihog, to improve road conditions further. In addition, there is around £4m available to provide special neighbourhood projects to improve local areas as identified by ward councillors.	GREEN
MP110 DT approved	Protect from cuts...Play areas that are safe and quickly repaired	<p>. New or refurbished facilities have been completed at:</p> <ul style="list-style-type: none"> • Bulwell Forest play area, tennis courts & multi-use games area • Colwick Woods play area • Broxtowe Country Park BMX track • Tintangel Green play area, Clifton • Poplar Park play area, Berridge • Wollaton Park play area • Southglade Multi-use games area <p>Annual inspections show a reduction in risk across City sites.</p>	GREEN

Ref	Commitment	Commentary	RAG
MP111 NMCD approved	Ensure that the Council's spending programme and purchasing supports the local economy	The aim of the Council's new Procurement Strategy is to increase the amount the Council spends with local suppliers to 60% (from 31%) by 2016/17. It also looks to create local jobs & apprenticeships through contracts and includes a 1% levy to provide funding for the Nottingham Jobs Fund.	GREEN
MP112 NH approved	Protect from cuts...Staff visibly working in your neighbourhood	Services operate 7 days per week in the City Centre and Neighbourhoods. All vehicles and staff uniforms carry the corporate brand of Nottingham City Council making our presence in neighbourhoods highly visible.	GREEN
MP113 GC approved	Tackle 100 vacant and derelict sites across the city to ensure they are brought back into use as soon as possible	We have successfully brought 94 sites which could be considered derelict or vacant back into residential or commercial use between May 2011 and September 2014 and are on target to complete 100 sites by May 2015. A number of further derelict or vacant sites are being prioritised as part of the regeneration programme and we expect at least 5 more sites will be completed by May 2015 and a further 8 that will be on site. These sites include those delivered by the private sector as well as those delivered directly by the Council or in partnership.	GREEN
MP114a JU approved	Use all our planning powers to encourage developers to build large family houses, keep family homes for families	Stronger policies in the Local Plan help to ensure that developers provide family housing. The Council is also ensuring that, so far as possible, family housing is provided on sites within its control (e.g. the NCH redevelopment schemes). We have actively encouraged the development of purpose-built student accommodation to free up existing family housing currently occupied by students.	GREEN
MP114b JU approved	Use all our planning powers to encourage the building of purpose built accommodation for students	The Council has actively encouraged the development of purpose-built student accommodation, and this has resulted in 3,634 new bed spaces being provided for the 5 years between 2009 and 2014.	GREEN
MP116 NMCD approved	Campaign for the re-instatement of the Education Maintenance Allowance and the Future Jobs Fund and make the most of whatever replaces them despite the funding cuts	A framework for the 16-19 Bursary that ensures the funding is targeted at similar learners has been adopted by the majority of the City's providers. Funding has been secured to continue the free travel pass for Learners Scheme to the 2013/14 academic year. The Nottingham Jobs Fund (NJF) has reached its extended target of 400 placements ahead of schedule, and further funding allocated to extend the programme. The new NCC Procurement Policy includes a 1% levy on contracts (exc. care and capital) to raise funds for NJF on an ongoing basis.	GREEN
MP117 NMCD approved	Create 500 jobs and 600 training places in the construction industry by defending public capital investment and encouraging private sector building	The Council's Employer Hub has helped 1,635 local people into construction jobs/training since 2011. Over £1bn of investment is underway or planned in the city which is supporting the growth of the construction industry, with major infrastructure schemes such as Tramlink, Station Hub, building of council houses, Broadmarsh and the Southern Gateway.	GREEN

Ref	Commitment	Commentary	RAG
MP118 GC approved	Continue to increase the proportion of Nottingham City Council employees who are city residents	There has been a slight increase in the overall proportion of NCC employees who are Nottingham City residents over the last 4 years. However, the introduction of the 'People Plus' recruitment process, which focuses on moving internal talent throughout the organisation, is the main reason why the increase has not been greater. However, our employability initiatives keep supplying our workforce with city residents, who are at the start of their career. Since April 2011 1,192 of 1,539 (77.5%) new entry-level employees have been city residents. The main reasons why 22.5% of the new entrants are not city residents are positive action initiatives for disabled candidates, hard to recruit to posts (where an appointment of a city resident has not been possible) and existing employees moving out of the city. In addition, when the residency requirement was introduced exemptions were agreed for social care establishments on the city/county border.	GREEN
MP119 NMCD approved	Create 1,000 new jobs for local people by continuing Nottingham's growth in the science and energy sector	The Growth Plan includes a range of initiatives that support the start-up and growth of businesses within the city's three emerging sectors of life sciences, digital content and cleantech. The £10m N'Tech Grant Fund has committed £7.4m to date, projected to create 1,005 (and safeguard 750) jobs. Other initiatives include the Gen Y Programme, Growth 100, the Foresight Nottingham Investment Fund and the development of the Creative Quarter. Further employment opportunities will also be brought forward through the development of the Enterprise Zone sites (Boots campus, Science Park no. 2 & Medipark), the Boots/BioCity MediCity development, the development of Medipark and Nottingham Energy Park, and the expansion of the district heating network.	GREEN
MP120 GC approved	Continue to target entry-level Council jobs at young people from Nottingham	We are continually converting our entry-level roles into apprenticeships which are targeted at young people who are city residents. 100% of our current apprentices and PATRA trainees reside in the city.	GREEN
MP121a NMCD approved	Create more employment opportunities by establishing 20 new social enterprises	This was achieved in 2011-12 when 22 new social enterprises (and 78 jobs) were created. The Council-funded Nottingham Social Enterprise Hub, developed by Aspiren, delivered an additional ten new social enterprise start-ups by March 2013.	GREEN
MP121b NMCD approved	Supporting 500 more people into self-employment	The Growth Plan directly supports people into self-employment through NBV Enterprise Solutions 'Get Ready for Business' programme and the Gen Y programme. BankSearch data shows 938 sole trader start-ups between April 2012 and March 2013 and ONS Annual Population Survey shows an increase of 1,400 self-employed people in Nottingham from 2013 to 2014.	GREEN
MP122 NMCD approved	Cut unemployment by a quarter	Unemployment in Nottingham has been cut by a quarter since May 2011. The Council's Employment and Skills Team has supported 4,000 local people into employment over the past two years, and is targeting a further 4,200 in 2014/15. Continuing construction investment is creating further job opportunities, and the £3m Youth Contract programme aims to place 2,100 18-24year-olds into employment over the next two years.	GREEN

Ref	Commitment	Commentary	RAG
MP123 NMCD approved	Make people more employable by improving the basic skills of our workforce at level 1 and level 2 by 10%	<p>The proportion of local 16-64 year olds with Level 2 qualifications increased by 10.2% between December 2010 and December 2012, and the proportion of people with no qualifications fell by 5.2% to 10.5%.</p> <p>The basic skills needs of our workforce are being addressed with the provision of pre-employment training through the Employment and Apprenticeship Hubs, as well as adult community learning and FE colleges. The Local Growth Deal announcement (July 2014) includes £30m for the development of Skills Hub on the Broadmarsh East site. The reconfigured N2 Skills and Employment Board is developing a skills and employment strategy for Nottingham and Nottinghamshire, linked to the city and county Growth Plans, for launch late 2014. This will focus skills development and funding on the priority growth sectors where there is a projected skills shortage in the short to medium term (e.g. health and social care, professional services, logistics, construction and low carbon), with the aim of aligning provision to economic priorities and job opportunities.</p>	GREEN
MP124 NMCD approved	Reduce worklessness in the City and increase the percentage of people in employment over the next four years	<p>Unemployment in Nottingham has fallen by 23.5% in the year to August 2014, and the latest data shows a 1.9% increase in the employment rate in the quarter to March 2014.</p> <p>A Growth Sector Strategy is being developed to tackle the 'jobs gap' by identifying and supporting those sectors with the strongest potential for jobs growth (e.g. social care, retail & leisure, visitor economy, logistics); and the capacity of the Employer Hub – now fully integrated with JobCentre Plus, and launched as Nottinghamjobs.com – is increasing employer engagement across a greater number of sectors.</p>	GREEN
MP125 NMCD approved	Protect from cuts...Support for small businesses, social enterprise and cooperatives	<p>A range of support for small businesses is available through various Growth Plan initiatives, including Growth 100, various Accelerator programmes, the N'Tech Grant Fund, Creative Quarter Loan Fund and changes to the Procurement Policy.</p>	GREEN
MP126 GC approved	Protect from cuts...The City Council Apprenticeship Scheme	<p>National Apprenticeship Week has gone from strength to strength and has helped to promote positive news stories about our successful young apprentices and given Council managers the inspiration to support more young people within their services. We have recruited 179 apprentices since 2011 and we expect to have recruited in excess of 250 by the end of March 2015.</p>	GREEN
MP127 NMCD approved	Protect from cuts...Woodfield Industries Sheltered Employment for people with learning difficulties	<p>Staff productivity and training needs at Woodfield Industries have been reviewed and product lines changed to increase profitability. We are continuing to work to secure the future of Woodfield through a new business plan and commercialisation.</p>	GREEN
MP128 AC approved	Help you keep your energy bills down	<p>Energy consumption has reduced in the city by the equivalent of £34 million based on the cost of energy in 2012 and energy consumption comparison between 2012 and 2005. This equates to approximately £300 per property in real terms.</p>	GREEN

Ref	Commitment	Commentary	RAG
MP027b JC approved	All schools offering access to practical skills and trades	Changes to national policy have greatly increased the number of academies in the City who may determine their own curriculum. Academies are not required to follow the National Curriculum. Nevertheless NCC is working with schools and employers to promote employability in schools. All secondary schools and academies may offer vocational courses or access NCC provided alternative work-based provision where appropriate.	AMBER
MP032 AC approved	Develop an energy park where cheap locally generated energy will attract manufacturing jobs back to the City	As part of Nottingham's progress to becoming nationally recognised as the Energy City, the Energy park innovative energy from waste project will be a showcase to demonstrate state-of-the-art technology and create new jobs in this growing sector. Planning consent for a 160,000 Tonnes per year gasification plant has been granted to Chinook Sciences Ltd. Once developed, this will contribute significantly to the amount of locally generated, sustainable energy for the city's use.	AMBER
MP069 NMCD approved	More school leavers getting a job, training or further education than any other city	Latest data (March 2014) shows 90.5% of Nottingham school leavers in employment, education or training, slightly down from Dec 2013 (91.2%). The City is currently ranked third amongst Core Cities (88.4% average). A range of initiatives are in place to support young people, including: Nottingham Futures delivering support to Yr. 9-11 learners at risk of becoming NEET; Innovation Fund programme to tackle NEETs; Nottingham Jobs Fund; Apprenticeship Hub; the Nottingham University Academy of Science and Technology (open Sept 2014); and Youth Contract funding (£3m) to support a neighbourhood engagement strategy to tackle youth unemployment. The NCC School Challenge Board has developed an Employability in Schools Strategy and Action Plan (June 2014), and the City Council is developing a schools-based employability programme, working with employers to identify the skills they are looking for and helping them to engage with schools.	AMBER
MP102a DT approved	Bring all major parks up to green flag standard	Of the 33 major parks, 20 currently hold a Green Flag award and 8 are measured as at Green Flag Standard. The remaining 5 parks will be brought to standard by 2017/18. In addition the city received 2 Green Heritage Awards this year up 1 on the previous year. There were 12 Community Green Flag Awards, up 2 on the previous year. The City also has 2 Green Flag Awards at Nottingham University and 1 Green Flag Award at Nottingham Trent University.	AMBER
MP115b NMCD approved	Reduce vacant shops by a third by 2015	Latest data (Sept 2014) shows that since 2011 we have reduced the percentage of vacant shops by from 17.1% to 13% - an overall reduction of 24%. However, difficult economic conditions saw the percentage of vacant shops rise during the period and this represents a 29% reduction from a peak of 18.2% in February 2013. The City Centre Retail Strategy identifies a number of 'quick wins' as well as long-term actions which will enable us to reach the overall target.	AMBER

Ref	Commitment	Commentary	RAG
MP027a JC approved	Ensure no young person leaves school without any qualifications	Almost all (96.6%) of Nottingham's Key Stage 4 performance cohort achieved at least one KS4 pass in 2014. 92 children left school with no qualifications. Nottingham is ranked amongst the lowest three authorities nationally on this measure. The Education Improvement Board will monitor and challenge all providers to ensure almost all young people continue to leave education with at least one formal qualification.	RED
MP096 NH approved	Make Nottingham the most citizen-friendly Council in the country and ensure that when surveyed 95% of people are satisfied with the way they were treated	We have achieved 95% customer satisfaction or better in our Customer Contact Centres, Civic, Coronial and Celebratory services, museums and car parks. The latest customer satisfaction for the Joint Service Centres averaged 96% across the bundle of measures. Average telephone performance since Q1 2013/14 is 87% of calls answered within agreed standards. Overall, satisfaction with the Council's website has improved from 69.4% in 2013 to 77.3% in 2014, higher than the national average of 69.5% for Council websites. In the same period, customer satisfaction with the information on the Council website has increased from 72.2% to 81.7% (the national average is 72.25%). Overall the number of people satisfied with the way they were treated, as measured by the Citizen Survey, has increased from 64% in 2010/11 to 72% in 2013/14 which represents good progress against an extremely ambitious target.	RED
MP115a NMCD approved	Sustain Nottingham's top 5 ranking as a centre for shopping	Nottingham currently sits at 6 in the rankings. City Centre regeneration is now a top priority – particularly the Broadmarsh shopping centre – and Local Growth Deal funding will support the development of Broadmarsh Southern Gateway. We are also working with City Centre businesses to make improvements across the whole retail sector, including a focus on independent businesses for which the City is renowned. The City Centre Retail Strategy was launched in Nov 2013, and the Time & Place Plan was approved by Exec Board in April 2014. An action plan focusing on the Retail Strategy's three priorities (strengthening the retail offer; improving the visitor experience; improving the physical space) sets out a number of short and long-term delivery actions for the regeneration of the City Centre. The £35m refurbishment of Victoria Centre is ongoing (due for completion Spring 2015), planning application for the Centre's extension approved, and a conditional development agreement signed with Intu for the redevelopment of Broadmarsh with a planning application expected to come forward in 2015. The Strategic Regeneration Board is refocusing strategy and priorities for the physical regeneration of the city centre.	RED
MP008 DM approved	Increase the number of youngsters getting 5 or more good GCSEs including English and Maths by 25%	There have been significant national changes in the way that exam results are measured since 2010. The extent of those changes means that a like for like comparison is not possible. However between 2010 and 2013 there was progress and Nottingham schools had achieved a 12% increase in the number of young people obtaining 5 or more good GCSEs including English and Maths.	NA

